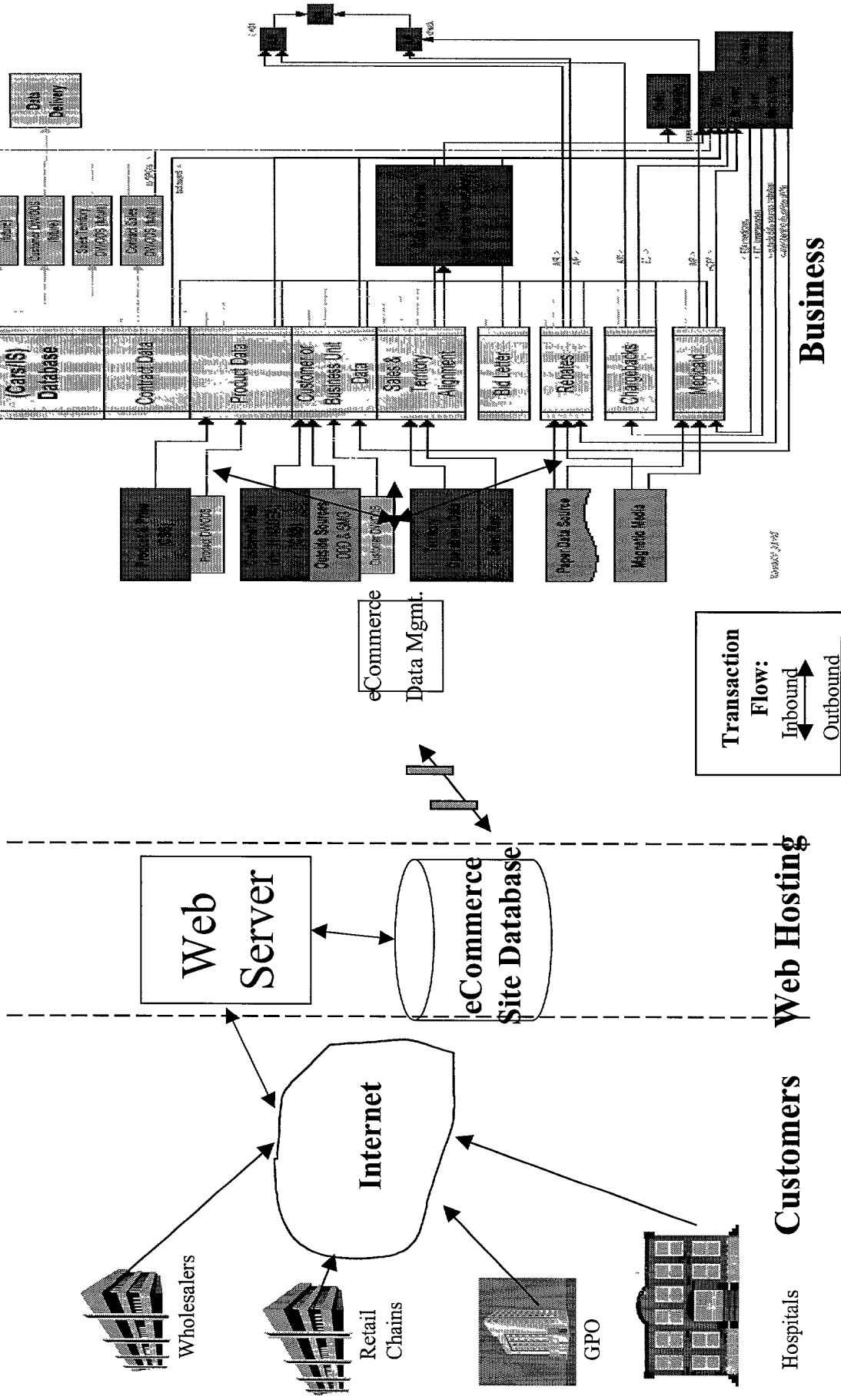


Fig. 1B



Online Chargeback Reconciliation – Functional View

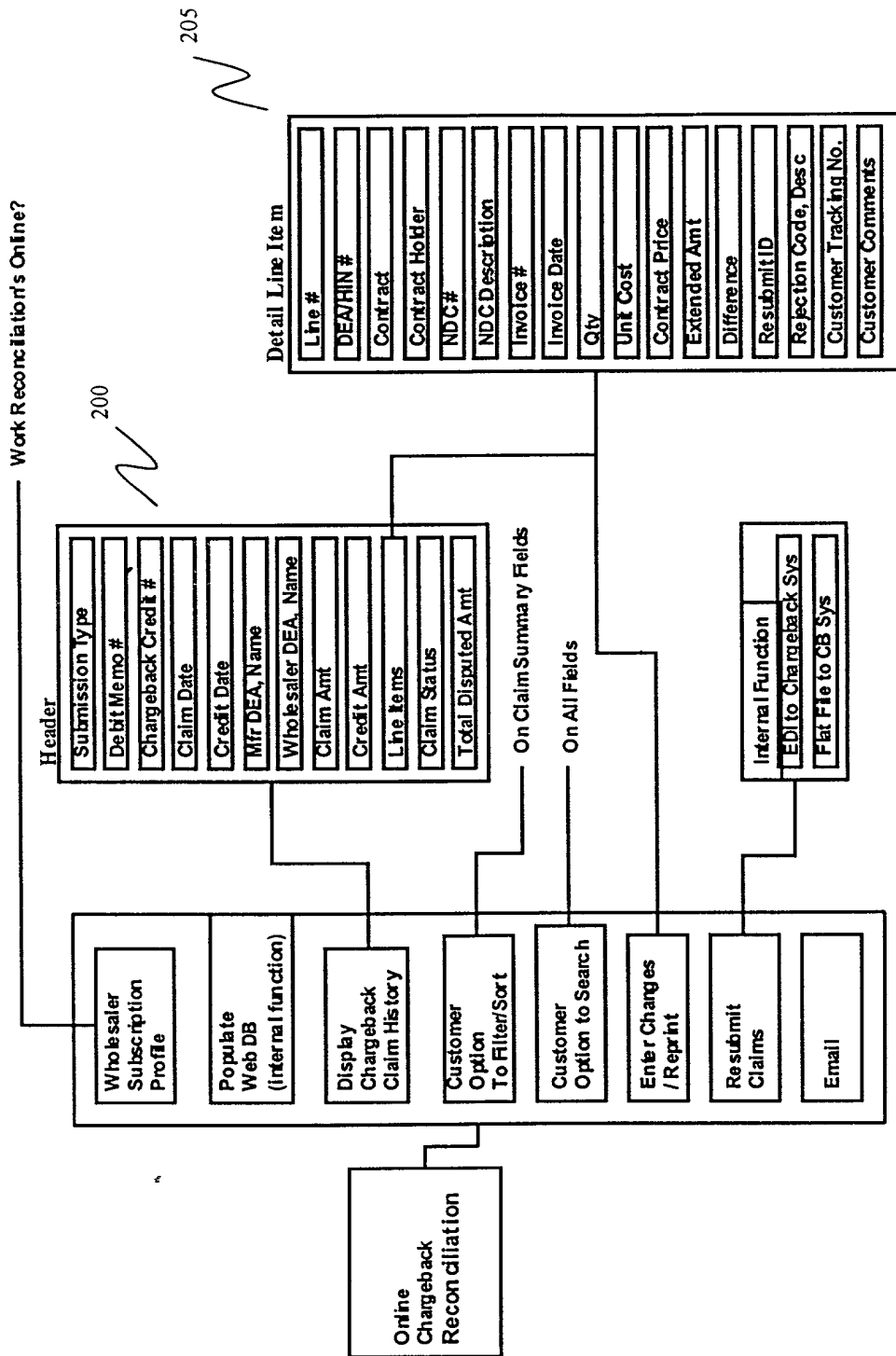


Fig. 2

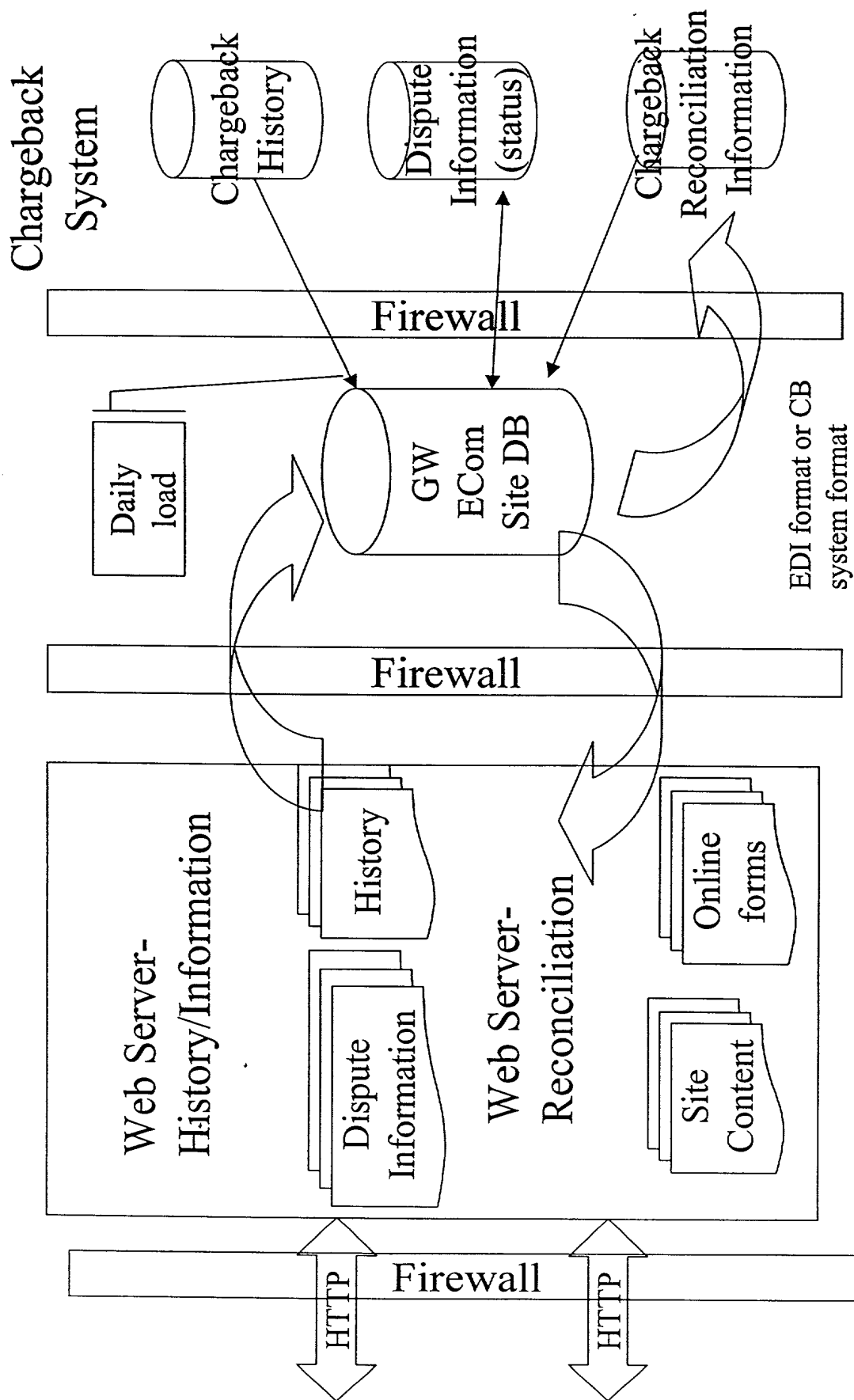
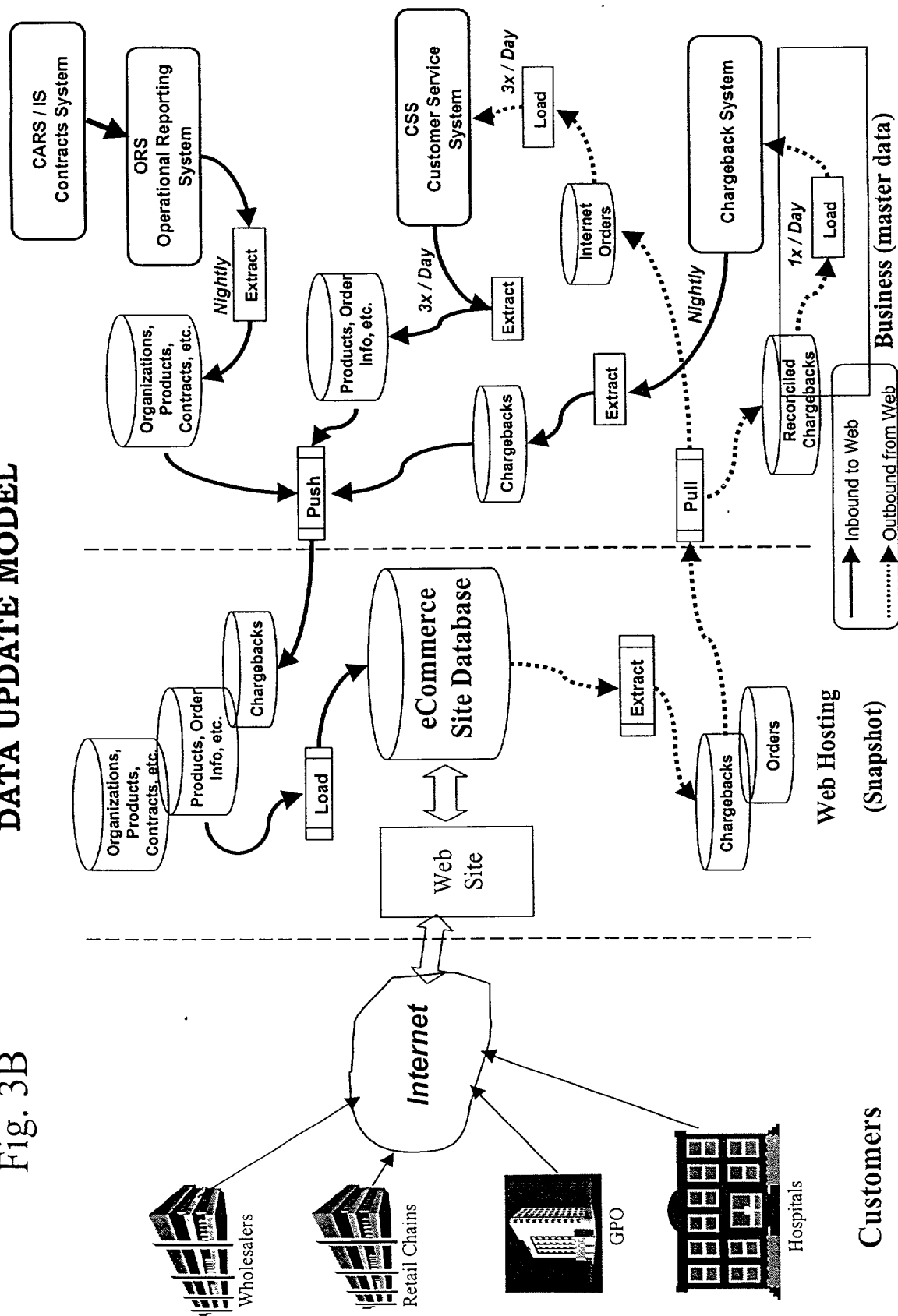


Fig. 3A



Chargebacks and Reconciliation – Audience & Owners

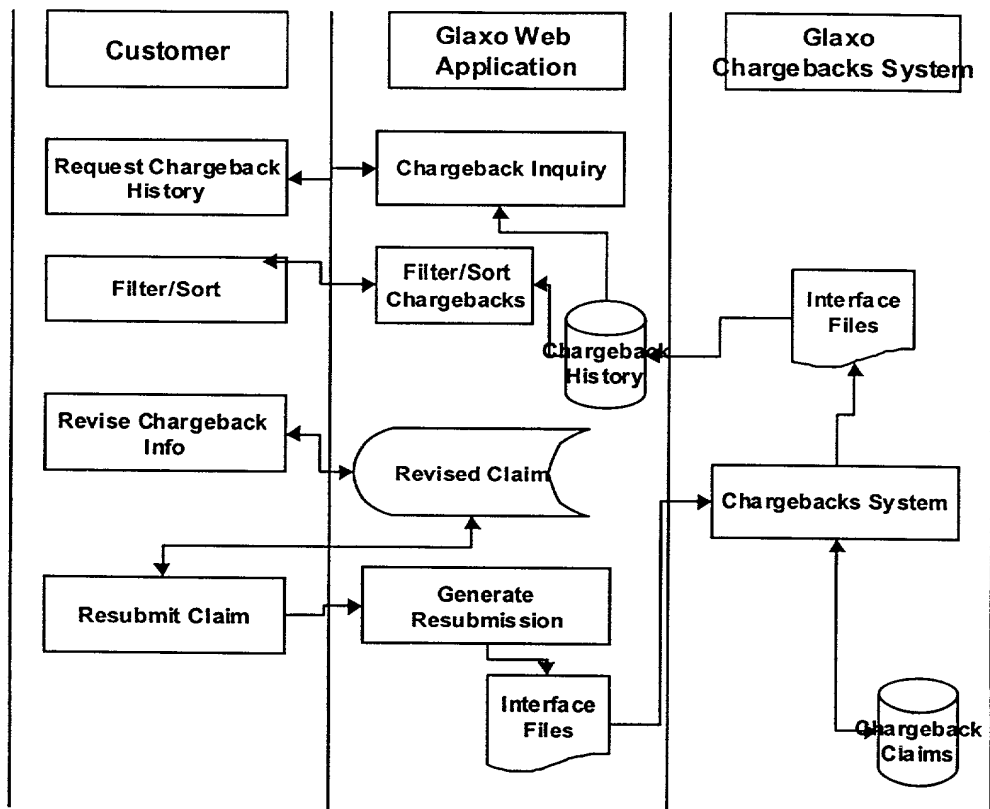


Fig. 4

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abc help

Chargeback - Select a page -

Search for Chargeback Detail Lines which match ALL the following criteria

Debit Memo #

Chargeback #

Distribution Center

or specify ID

Customer ID Number/Type

☐ Original ☐ Adjusted ☒ Original or Adjusted

Resubmittal Status

Date Range from to

Submit Type

Line Credit Status

Rejection Code

Filter

and

and

Search

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Figure 5A

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abc help

Chargeback - Select a page -

Search

Debit Memo Search

Search for Debit Memos which match ALL the following criteria:

Debit Memo # 01480430

Chargeback #

Distribution Center or specify ID

Date Range from to

Submit Type

Chargeback Status

Filter

and

and

Search

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Figure 5B

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Chargeback

Select a page -

Debit Memo Status

Click Debit Memo to view only detail lines available for reconciliation.

Page 1 of 1, Records 1 - 1 of 1

10 records per page

Debit Memo #	Chargeback #	Submit Type	Status	Claim Date	Claim Amount	Credit Amount	Variance Amount	Variance %	Credit Date	Variance Amount (to be reconciled)	# Lines (to be reconciled)	Distribution Center ID
01480430	HC301666	Original	COMPLETED	01/19/2001	\$67,943.46	\$67,183.62	\$759.84	1.12	01/22/2001	\$759.84	19	RA0188222

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Figure 6

300

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abc

help

Chargeback

Page 1 of 2, Records 1 - 10 of 19

10 records per page

Jump to page

Fill in the form fields to change the resubmit values.

Chargeback Detail Lines

Available

Original

Adjusted

Resubmit

DM # 01480430 CB # HC301666 Line 0059 Credit Status Partial Credit Reject Codes T

Test Account Number 1

BA4894297 304040

0173046002

15702 E HIGHWAY 9, NORMAN, OK 73071

126.05

66.05

120.00

01/18/2001 9572737

1103.06

66.94

01/23/2001 System

Status

Contract #

Unit \$

Qty

Contract \$

Ext Amt

Var Amt

Inv Date

Inv #

Chg Date

Chg By

Available

Original

Adjusted

Resubmit

DM # 01480430 CB # HC301666 Line 0058 Credit Status Partial Credit Reject Codes T

Test Account Number 2

BA4894297 304040

0173024975

15702 E HIGHWAY 9, NORMAN, OK 73071

136.61

19.73

116.88

01/18/2001 9572737

79.73

56.88

01/23/2001 System

Status

Contract #

Unit \$

Qty

Contract \$

Ext Amt

Var Amt

Inv Date

Inv #

Chg Date

Chg By

Available

Original

Adjusted

Resubmit

DM # 01480430 CB # HC301666 Line 0139 Credit Status Over Credit Reject Codes T

Test Account Number 3

AS8240816 401123

0173099394

1101 AQUARENA SPRINGS DRIVE, CENTRAL RECEIVING WHSE, SAN MARCOS, TX 78666

41.02

39.76

3.78

01/18/2001 9575879

39.43

44.77

01/23/2001 System

Status

Contract #

Unit \$

Qty

Contract \$

Ext Amt

Var Amt

Inv Date

Inv #

Chg Date

Chg By

Available

Original

Adjusted

Resubmit

DM # 01480430 CB # HC301666 Line 0139 Credit Status Over Credit Reject Codes T

Test Account Number 3

AS8240816 401123

0173099394

1101 AQUARENA SPRINGS DRIVE, CENTRAL RECEIVING WHSE, SAN MARCOS, TX 78666

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39.76

3.78

01/18/2001 9575879

39.43

44.77

01/23/2001 System

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Contract #

Unit \$

Qty

Contract \$

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Test Account Number 3

AS8240816 401123

0173099394

1101 AQUARENA SPRINGS DRIVE, CENTRAL RECEIVING WHSE, SAN MARCOS, TX 78666

41.02

39.76

3.78

01/18/2001 9575879

39.43

44.77

01/23/2001 System

Save

Reset

Global Update Tool

Download All Details

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Figure 7

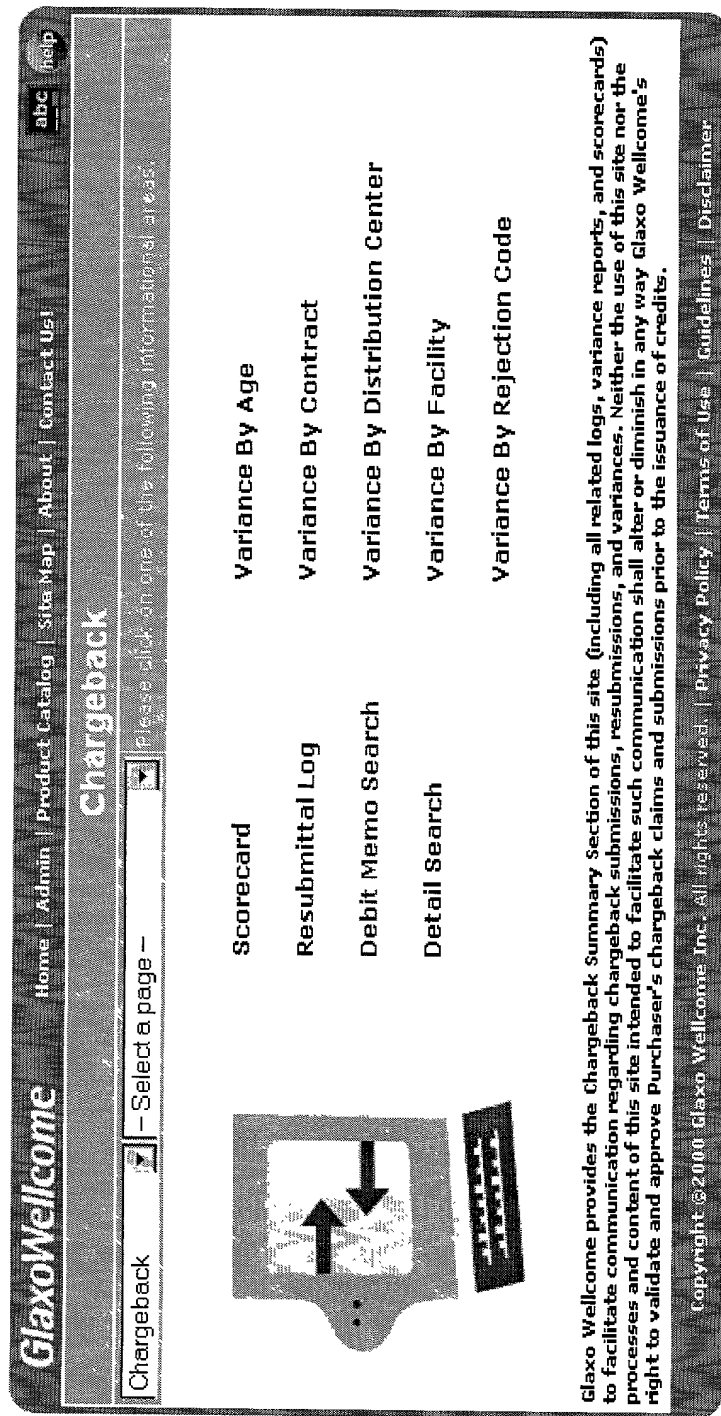


Figure 8

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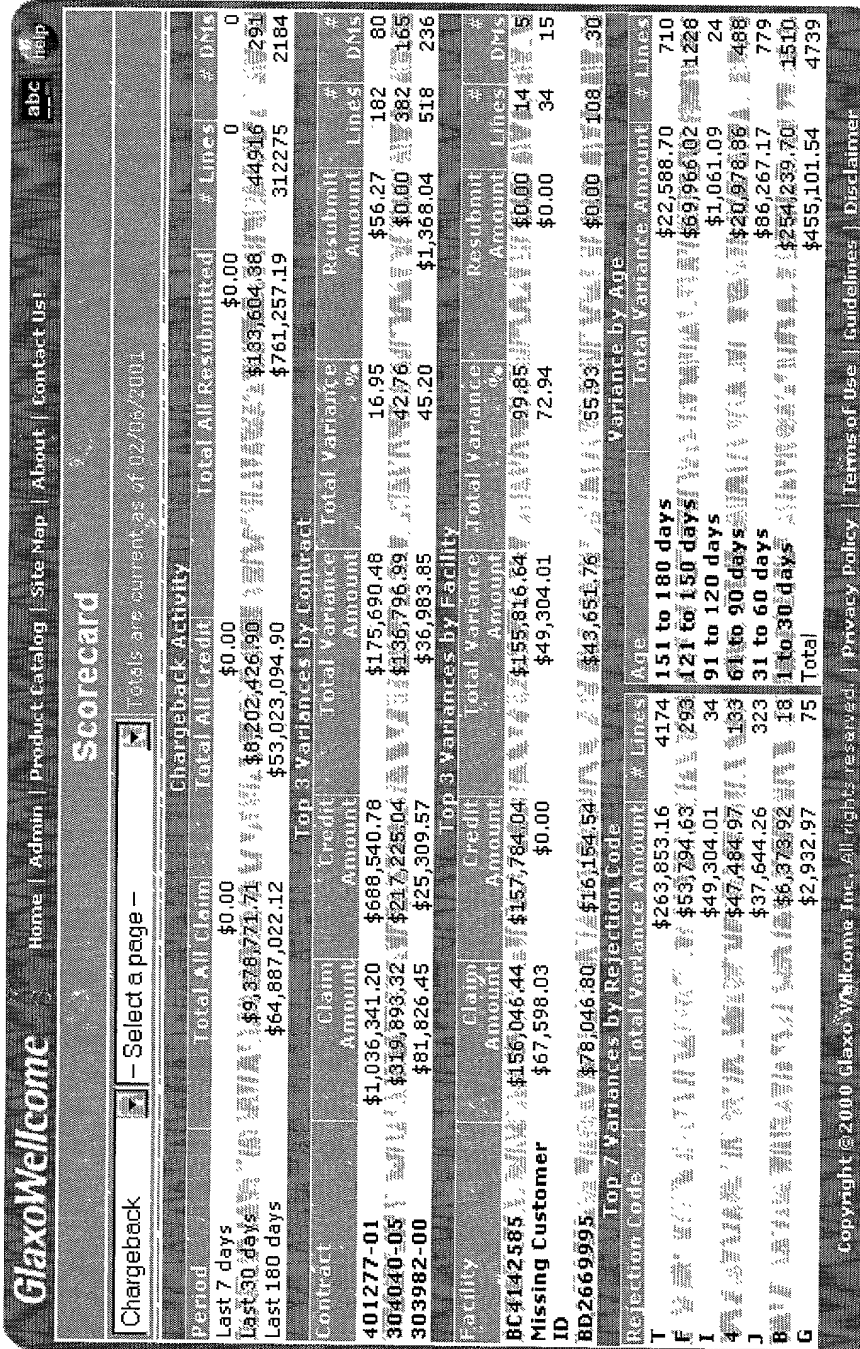


Figure 9

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Chargeback

Select a page --

Update Resubmittal Value

Update Resubmittal Status

Ready for Resubmittal

Update Resubmittal fields based on selected criteria

Add Comment

For all lines where:

Line Credit Status

Line Resubmittal Status

Line Rejection Code

Filter

and

and

Update

Reset

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Figure 10